

# Lenovo Miix 28

User Guide



#### Notes

- Before using the product, be sure to read Lenovo Safety and General Information Guide first.
- Some instructions in this guide may assume that you are using Windows® 8.1. If you are using another Windows operating system, some operations may be slightly different. If you are using other operating systems, some operations may not apply to you.
- The features described in this guide are common to most models. Some features may not
  be available on your tablet or your tablet may include features that are not described in
  this user guide.
- The illustrations in this manual may differ from the actual product. Please refer to the actual product.

#### - Regulatory Notice -

- The Regulatory Notice provides information about the radio frequency and safety standards. Be sure to read it before using wireless devices on your tablet.
- To refer to it, go to <a href="http://www.lenovo.com">http://www.lenovo.com</a>, click Support, and then click User's guides and manuals.

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#### **Contents**

3
4
ε
e
e
7
10
13
17
18
19
20
20
21
24

### Chapter 1. Getting to know your tablet

#### ■■ Front view



**1 Front camera** Use the camera for video communication or taking photos.

**2 Windows button**Press this button to:

Toggle between the current view and the Start screen.

-or-

Wake up the tablet from sleep mode.

3 Multi-touch screen Functions as the visual display as well as touch pad input.

**Note:** For details, see "Touch screen operation" on page 13.

#### Chapter 1. Getting to know your tablet

#### Screen orientation

You can rotate the display panel to your preferred orientation. The orientation of the display automatically changes (alternating between portrait and landscape modes) depending on how you hold it.



#### ■■ Right-side view



1 Micro USB port Connects to USB devices.

Note: The Micro USB port supports charging function.

2 Micro SD card slot Accepts a micro SD card (not supplied).

**3** SIM card slot (on Accepts a SIM card (not supplied).

select models)

4 Volume down button Decreases volume level.

**Volume up button** Increases volume level.

**Power button** When the tablet is off, press and hold this button to turn on the

tablet.

#### Using a micro SD card (not supplied)

Your tablet supports micro Secure Digital (SD) cards.

#### Notes:

- Insert only one card into the slot at a time.
- This card reader does not support SDIO devices (e.g., SDIO Bluetooth, etc.).

#### Inserting a card

- 1 Open the card slot cover.
- 2 Slide the card in until it clicks into place.

#### Removing a card

- 1 Push the card in until you hear a click.
- 2 Gently pull the memory card out of the slot.
- 3 Close the card slot cover.

**Note:** Before removing the memory card, disable it by using the Windows safely remove hardware and eject media utility to avoid data corruption.

#### Chapter 1. Getting to know your tablet

#### ■ Top view



1 Combo audio jack Connects to headsets.

#### Notes:

- The combo audio jack does not support conventional microphones. The recording function might not be supported if third-party headphones or headsets are connected, due to different industry standards.

#### ■■ Bottom view



- 1 Rear camera
- 2 Speakers

Use the camera for video communication or taking photos.

Provides audio output.

#### Chapter 2. Starting to use Windows 8.1

#### Configuring the operating system for the first time

You might need to configure the operating system when it is first used. The configuration process can include the procedures below:

- · Accepting the end user license agreement
- · Configuring the internet connection
- Registering the operating system
- · Creating a user account

#### Operating system interfaces

Windows 8.1 comes with two main User Interfaces: the Start screen and the desktop.

To switch from the Start screen to the desktop, do one of the following:

• Select the desktop tile on the Start screen.

To switch from the desktop to the Start screen, do one of the following:

- Select **Start** from the charms.
- Move the pointer to the lower-left corner and then select the Start screen thumbnail when it is displayed.

#### Start screen

#### Desktop





#### ■ The charms

**Charms** are navigation buttons that let you control your Windows<sup>®</sup> 8.1 experience. Charms include: Search, Share, Start, Devices, and Settings. The **Charms Bar** is the menu that contains the charms.

The five charms provide new and faster ways to perform many basic tasks, and are always available regardless of which app you are currently in.

To display the charms, do one of the following:

- Move the pointer to the upper-right or lower-right corner until the charms bar is displayed.
- Use one finger to swipe in from the right edge of the screen until the charms bar is displayed.



#### Chapter 2. Starting to use Windows 8.1



#### Search charm

The **Search** charm is a powerful new way to find whatever you are looking for, including apps, settings, and files.



# 0

#### Share charm

The **Share** charm enables you to send links, photos, and more to your friends and social networks without leaving the app you are in.



#### Start charm

The **Start** charm is a way to go to the Start screen.

## •

#### **Devices charm**

The **Devices** charm enables you to connect or send files to any external devices, such as digital cameras, TVs, or printers.

## Settings charm

The **Settings** charm enables you to perform basic tasks, such as setting the volume or shutting down the tablet. Also, you can get to the Control Panel through the **Settings** charm when using the desktop screen.



#### ■ Putting the tablet to sleep or shutting it down

When you have finished working with your tablet, you can put it to sleep or shut it down.

#### Putting your tablet to sleep

If you will be away from your tablet briefly, put the tablet to sleep. When the tablet is in sleep mode, you can quickly wake it to resume use, bypassing the startup process.

To put the tablet to sleep, do one of the following:

- Press the Power button.
- Open the charms and then select **Settings**  $\Longrightarrow$  **Power**  $\longleftrightarrow$   $\to$  **Sleep**.

To wake the tablet, do one of the following:

- Press the Power button.
- Press the Windows button.

#### Shutting down the tablet

If you are not going to use your tablet for a long time, shut it down. To shut down your tablet:

1 Open the charms, and then select **Settings** 







#### Chapter 2. Starting to use Windows 8.1

**2** Select **Power**  $\bigcirc$   $\rightarrow$  **Shut down**.



#### ■ Touch screen operation

The display panel can accept inputs like a traditional notebook tablet, using the keyboard and touch pad.

#### ■ Multi-touch gestures

You can touch the screen with one or more fingertips to perform a variety of tasks.

# Tap Tap once on an item. Performs an action, such as starting an app, opening a link, or performing a command. Similar to left-clicking with a mouse. Press and hold Press your finger down and leave it there for a moment. Enables you to see detailed information before selecting an action. Can also open a menu with more options. Similar to right-clicking with a mouse.

#### Chapter 2. Starting to use Windows 8.1

#### (continued)

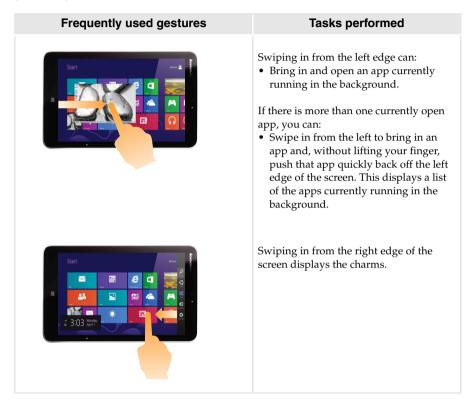
Frequently used gestures	Tasks performed
Zoom Move two fingers together or apart while touching the screen.	Zooms in and out on visual apps, such as pictures and maps. Can also jump to the beginning or end of a list.
Rotate Place two or more fingers on an item and then turn your hand.	Rotates an object (Note: Not all items can be rotated, depending upon the app.).
Slide Drag your finger across the screen.	Pans or scrolls through lists and pages. Can also move an object or be used to draw or write, depending upon the app. Similar to pressing and holding to pan and to scrolling with a mouse.

#### (continued)

#### Frequently used gestures Tasks performed Swipe Start from any edge of the screen, then swipe inwards toward the center. Swiping down from the top edge or up from the bottom edge displays a task bar on the bottom of the screen with app commands, including save, edit, and delete. 日 If you have an app currently open, you can also: • Swipe from the top edge to halfway down the screen without lifting your finger to dock that app on the left or right side of the screen. This enables you to keep two apps open simultaneously in a split-screen format. • Swipe from the top edge straight down to the bottom edge of the screen continuously without lifting your finger to close the currently open app.

#### Chapter 2. Starting to use Windows 8.1

#### (continued)



#### ■ Connecting to a wireless network

#### **Enabling wireless connection**

To confirm that Airplane mode is disabled, go to the desktop and check the notification area.

If you see the icon displayed on the lower right, then Airplane mode is on. Otherwise, wireless function is enabled.

Note: Airplane mode is disabled by default.

If Airplane mode is on, do one of the following to enable the wireless function:

#### Connecting to a wireless network

After wireless has been enabled, the tablet will scan for available wireless networks and display them in the wireless network list. To connect to a wireless network, click the network name in the list, and then click **Connect**.

**Note:** Some networks require a network security key or passphrase for connection. To connect to one of those networks, ask the network administrator or the Internet Service Provider (ISP) for the security key or passphrase.



#### Help and support

If you have any problems using the operating system, see the Windows Help and Support file. To open the Windows Help and Support file, do one of the following:

• Select the **Settings** charm. Select **Help**.

You can read the Windows Help and Support file on your tablet. You can also get online help and support by clicking the link listed under **More to explore**.

**Note:** Windows 8.1 also provides an app, **Help+Tips**. You can find it on the Start screen, to learn more about new features of Windows 8.1.

#### Chapter 3. Recovery system

#### Introduction

**Push-button reset** is a built-in recovery tool that enables users to restore their operating system to its original state. This preserves their data and important customizations, without the need to back up their data in advance.

The following **Push-button reset** features are available to users from multiple locations within Windows:

#### Refreshing the tablet

Fixes software problems by reinstalling the factory default configuration. This preserves the user's data, important settings, and any Windows Store apps previously purchased from the Windows Store.

#### Resetting the tablet

Prepares the tablet for recycling or transfer of ownership. This reinstalls the factory default configuration and returns all user data and applications to the state of their original Out-of-Box Experience (OOBE).

#### Using Push-button reset

**Push-button reset** can be launched using one of the following methods:

- Power button + Volume up button:
  - Shut down the tablet and wait at least five seconds.
  - Press and hold the volume up button and then press the Power button, until the Novo Button Menu appears on the screen.
- · Windows PC settings
  - Windows PC settings  $\rightarrow$  Update and recovery  $\rightarrow$  Recovery  $\rightarrow$  Advanced startup  $\rightarrow$  select Restart now.

For more instructions, see the Windows Help and Support file on your computer.

#### **Chapter 4. Troubleshooting**

#### Frequently asked questions

This section lists frequently asked questions by category.

#### Finding information

#### What safety precautions should I follow when using my tablet?

The *Lenovo Safety and General Information Guide* which came with your tablet contains safety precautions for using your tablet. Read and follow all precautions during use.

#### Where can I find the hardware specifications for my tablet?

You can find hardware specifications for your tablet on the printed flyers which came with your tablet.

#### Where can I find warranty information?

For the warranty applicable to your tablet, including the warranty period and type of warranty service, see the *Safety, Warranty, and Setup Guide* that came with your tablet.

#### Drivers

#### Where can I find drivers for the various hardware devices of my tablet?

You can download the latest device drivers from the Lenovo consumer support website.

#### Getting help

#### How can I contact the customer support center?

See "Chapter 3. Getting help and service" in the Lenovo Safety and General Information Guide.

#### Troubleshooting

If you do not find your problem here, see Chapter 1. The following section only describes problems that might negate the need to refer to the more comprehensive information in Chapter 1.

#### Display problems

When I turn on the tablet, nothing appears on the screen.

- If the screen is blank, make sure that:
  - The AC power adapter is connected to the tablet and the power cord is plugged into a working electrical outlet.
  - The tablet power is on. Press and hold the Power button for two seconds for confirmation.
  - Press and hold the Power button for ten seconds to force shut down the tablet. Then press the power button for two seconds to restart.
- If these items are set correctly and the screen remains blank, have the tablet serviced.

The screen goes blank while the tablet is on.

- Your power management is enabled. Do one of the following to resume from sleep mode:
  - Press the Power button.
  - Press the Windows button.

#### Sleep problems

The critical low-battery error message appears, and the tablet immediately turns off.

 The battery power is getting low. Connect the AC power adapter to the tablet.

The tablet enters sleep mode immediately after Power-on.

- · Make sure that:
  - The battery is charged.
  - The operating temperature is within the acceptable range. See "Chapter 2. Use and care Information" in the *Lenovo Safety and General Information Guide*.

**Note:** If the battery is charged and the temperature is within range, do the following:

- 1 Press the Power button for two seconds to turn on the tablet.
- 2 Press and hold the Power button for ten seconds to force shut down.
- 3 Press the Power button for two seconds again to restart. Then reset the tablet with the Push-button reset recovery system.

If the problem persists, have the tablet serviced.

#### Chapter 4. Troubleshooting

# The tablet does not return from sleep mode and the tablet does not work.

- If the tablet does not return from sleep mode, it might be because the battery is depleted.
- If your tablet is in sleep mode, connect the AC power adapter to the tablet. Then press the Windows button or the Power button.
- If your tablet is powered-off, connect the AC power adapter to the tablet. Then press the Power button to resume operation.

**Note:** If the system still does not return from sleep mode, your system has stopped responding, and you cannot turn off the tablet; force shut down the tablet (Unsaved data may be lost). To force shut down the tablet, press and hold the Power button for ten seconds or more. If the tablet still does not turn off, remove the AC power adapter.

#### Display panel problems

#### The screen is blank.

- · Do the following:
  - Press the Power button to confirm if the tablet is in sleep mode
  - If the problem persists, follow the solution in the next problem "The screen is unreadable or distorted."

# The screen is unreadable or distorted.

 Make sure that the screen resolution and color quality are correctly set.

# Incorrect characters appear on the screen.

- Is the operating system or programs installed correctly?
   If they are installed and configured correctly, do the following:
  - 1 Press the Power button for two seconds to turn on the
  - 2 Press and hold the Power button for ten seconds to force shut down.
  - 3 Press the Power button for two seconds to restart. Then reset the tablet with the **Push-button reset** recovery system.

If the problem persists, have the tablet serviced.

#### Sound problems

No sound can be heard from the speaker even when the volume is turned up.

- · Make sure that:
  - The Mute function is off.
  - The combo audio jack is not being used.
  - Speakers are selected as the playback device.

#### **Battery problems**

Your tablet shuts down before the battery status icon shows it is empty.

Recharge the battery.

-or-

Your tablet operates after the battery status icon shows it is empty.

#### A startup problem

The Microsoft® Windows operating system does not start.

• For details, see "Chapter 3. Recovery system" on page 19.

#### **Recovery System problems**

Failure to restore system partition to factory default.

• The system partition (e.g. the partition size or the drive capacity of C) has been modified.

#### Other problems

Your tablet does not respond.

 To turn off your tablet, press and hold the Power button for ten seconds or more. If the tablet still does not respond, remove the AC power adapter.

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